

Advanced Problem-Solving

Sologic's world-class Advanced Problem-Solving course combines state of the art Root Cause Analysis (RCA) methods with proven management techniques to teach you how to identify, dissect and address the root causes of even the most complex problems, challenges and opportunities.



2 day course



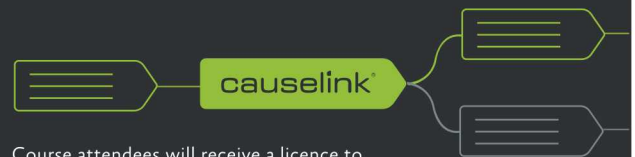
Delivered in-house



No previous RCA experience required

Across this two-day course delegates will develop the skills required to implement an effective and transferable RCA problem-solving process. The course will provide and familiarise attendees with a systematic, structured and evidenced based RCA process that is scalable to any problem or challenge. Attendees will be able to use their new skills to analyse complex problems, lead investigations and create powerful RCA reports.

ROOT CAUSE ANALYSIS SOFTWARE



Course attendees will receive a licence to Causelink, Sologic's powerful RCA Reporting Software and a comprehensive RCA manual.

Solve problems | Reduce risk | Improve performance

Attendees will learn how to:

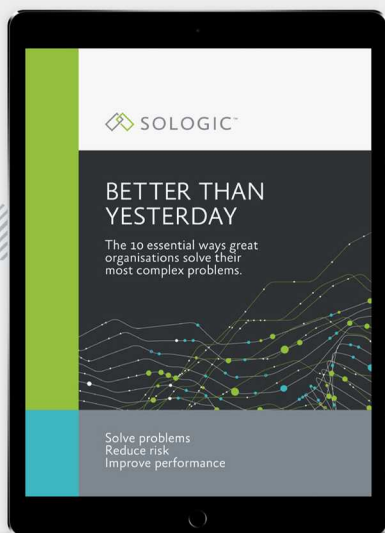
- ✓ Assemble fast, accurate and effective problem-solving teams
- ✓ Account for the human failure related causes in problem-solving
- ✓ Use the Sologic five step RCA process to structure effective problem-solving
- ✓ Uncover, gather and manage essential problem-solving data
- ✓ Build powerful visual charts that illustrate genuine cause and effect
- ✓ Reveal and apply effective solutions that save your organisation crucial resources

- ▶ Transform your complex problem-solving
- ▶ Improve your decision making
- ▶ Develop and embed critical thinking
- ▶ Create outstanding RCA reports
- ▶ Improve Lessons Learned

Sologic's Advanced RCA Problem-Solving course is suitable for any professional who regularly deals with frontline, chronic or strategic problems.

This course will be of particular benefit to:

- Company Directors and Leadership Teams
- Strategic Management Professionals
- Senior Analysts, Forecasters and Planners
- Quality, Reliability and Risk Professionals
- Safety, Health and Environment (SHE) Professionals
- Customer Service, CX and Complaints Managers
- Specialists in Compliance and Regulation
- Fraud Prevention Professionals
- Specialists in Change Management
- RCA, Lean and Problem-solving Practitioners



Sologic eBook Better Than Yesterday

Effective problem-solving is critical to success in all industries. This eBook reveals the 10 essential ways great organisations solve problems, reduce risk and improve performance.

[Download here](#)

For further details please contact us:

E: europe@sologic.com | T: +44(0)1603 819130 | Visit our website: www.sologic.com/en-gb

Sologic are leading global specialists in Root Cause Analysis. Providing training, software, investigations and consultancy in all areas of complex problem-solving.