

Practical risk management in a turbulent world

IRM Risk Forum 2009

- Learn how to maximise your personal impact and develop your career
- Keep up with industry developments
- Learn from real-life successes and failures
- Network with participants from a range of backgrounds
- Understand what ERM means to your organisation

40 IRM CPD Points

10% early bird **discount** if
you **book and pay online**
before **14 August 2009**

www.theirm.org/events/riskforum.htm

Here are the main reasons why you should attend:

- Discover the latest developments in best practice
- Participate in the industry's premier professional development event
- Understand how risk management works in other organisations
- Learn practical tools and techniques to use on your return to work
- Demonstrate your organisation's commitment to risk management
- Benefit from prices held from last year – even greater value for money

The Institute of Risk Management (IRM)

The Institute of Risk Management (IRM) is the leading international professional institute for life long enterprise risk management education. An independent, not-for-profit organisation, IRM's range of award winning education, training and knowledge services have attracted thousands of members from commerce, industry and the public sector across the world.

The Risk Forum

The Risk Forum is the IRM's annual flagship conference: Europe's leading educational event for anyone and everyone involved in risk management.

Practical risk management in a turbulent world

We've had a once in two hundred year event happen every fortnight! The economic and financial turmoil of the past year has presented the risk management profession with its greatest challenge yet. More than ever, we need the best skills in practical risk management to help steer our organisations through the difficult times and to lay the foundations for future success.

Recognising what is top of the agenda for most risk professionals, IRM has organised its flagship event for 2009, the Risk Forum, around the theme 'Practical Risk Management in a Turbulent World'. Drawing on its extensive network of qualified members and academic and professional contacts, we have put together a programme of over 30 practical workshops from leading risk professionals and service providers together with a stimulating keynote speaker programme. Each one will help you deal with the present and prepare for the future.

Who attends?

Whether you are a risk manager, a business leader, a student or a service provider, the Risk Forum has something for you.

The Risk Forum brings together participants ranging from senior decision makers to those relatively new to the profession. It offers you the opportunity to discuss topical issues and share your experiences.

Why attend and what are the benefits to employers?

Delegates regularly tell us in feedback that attending the Forum has a direct and positive effect on their performance back in the workplace.

Networking

This year networking opportunities will be further enhanced as members of IRM's international development and educational faculty teams will run special sessions to enable you to find out more about their activities.

The Forum also provides you with the opportunity to meet members of IRM's Special Interest and Regional Groups. These provide a forum to exchange views and experiences, share best practice and network with colleagues.

Workshop Programme

At the heart of the Risk Forum is the comprehensive workshop programme which is divided into two streams:

The Knowledge Exchange (day 1)

Sponsored workshops led by leading commercial risk service suppliers. Also there will be an opportunity to come and meet IRM's international development team.

The Learning Zone (day 2)

Interactive workshops led by IRM members, sharing their own talent and knowledge through a variety of lectures, training and presentations with question and answer sessions.



Keynote Speakers



Gareth Shepherd

How do you Robustify Against Risk?

Gareth Shepherd leads the work bringing risk and investment insights into the World Economic Forum's Davos programme. He is a co-author of its flagship Global Risks report and will speak about the major risks facing the world.

Gareth will raise the questions: what are the broad lessons from the financial crisis for investors, risk managers and decision makers? Why do rare events have such huge impacts? Why do forecasts (and forecasters) fail? How can systems and organisations be made more robust? How can decision makers navigate the pitfalls of biases and heuristics?



Justin Urquhart Stewart

Surviving A Perfect Storm

Justin is one of the most recognisable and trusted financial commentators on UK television and radio. A director of Seven Investment Management, Justin will bring his own inimitable style to explain the global challenges posed by the global financial climate.

Justin will focus on what has happened, what might happen next and how financial services forgot risk management at the expense of investment management.



Dan Norris MP

Adapting to Climate Change: Embedding Climate Risk in UK Organisations

We will all have to adapt to a changing climate, both globally and in the UK with increased uncertainty about future weather patterns and extreme weather events. The UK Government Minister with lead responsibility for domestic climate change adaptation, Dan Norris MP, will address the conference on the work being undertaken by Government to prepare for the impacts of climate change and in particular how the new UK Climate Projections and Adapting to Climate Change Programme will help organisations deal with these challenges.



Ray Mattholie

Managing Supply Chain Risk – Finding the Weakest Link

Ray Mattholie, Fellow of IRM and previously chief risk officer for BT and for Jardine Matheson in Hong Kong, now leads his own risk consultancy. Ray will enlighten delegates on supply chain risk.

Threats to the supply chain feature in the top ten risks of most companies. Globalisation and the quest for ever more cost effective means of supply has greatly increased the complexity and reduced the knowledge and understanding of the exposures. The credit crunch and financial crisis significantly raises the risk of the failure of key suppliers.

Ray's talk will explain the nature of this multi faceted subject of supply chain risk, and explore how sound risk management practice can be applied to balance the optimisation of supply chain efficiency with the minimisation of supply chain risk.



Awards Dinner

One of the highlights of the risk management year is the Institute's annual awards dinner held on the evening of Tuesday 22 September. It provides a great opportunity to network with colleagues, celebrate the Institute's most successful students of 2009, and enjoy an evening of entertainment.

This year the dinner will be held on site at the university and be hosted by well known and successful business woman Ruth Badger. Ruth was runner up in UK TV show 'The Apprentice' and presenter of her own TV show 'Badger or Bust'. Ruth will speak on risk and reputation and the continued challenge of entrepreneurship. She'll touch on the risks she's taken in business, including the biggest risk of all, applying for 'The Apprentice', and give an insight into how her business is run.

If you are interested in corporate hospitality opportunities at the Awards Dinner, please contact Catherine Tasker on +44 (0)20 7709 9808.



FILM SCREENING

The Age of Stupid

The Age of Stupid is the new four-year epic directed by Franny Armstrong. Oscar-nominated Pete Postlethwaite stars as a man living alone in the devastated world of 2055, looking at old footage from 2008 and asking: why didn't we stop climate change when we had the chance?

The Risk Forum will be screening this new documentary film on the Welcome Evening, Monday 21 September, before its UK DVD release date.

If you are interested in **corporate** hospitality **opportunities** at the **Awards Dinner**, please contact Catherine Tasker on **+44 (0)20 7709 9808**



Monday 21 September	WELCOME EVENING	
	17:00 – 19:00	Registration
	18:30 – 19:30	International Reception (for non UK delegates)
	19:30 – 20:45	Buffet Supper
	20:45 – 00:00	Drinks Reception
	21:00 – 22:30	Film Screening – The Age of Stupid

Tuesday 22 September	CONFERENCE DAY 1 AND AWARDS DINNER	
	07:30 – 08:45	Breakfast
	08:00 – 08:45	Registration
	09:00 – 09:15	Opening address: Simone Wray, IRM Chairman
	09:15 – 10:15	Keynote presentation: Gareth Shepherd – “How do you Robustify Against Risk?”
	10:15 – 10:45	Refreshments and Exhibition
	10:45 – 12:15	The Knowledge Exchange – Workshops A
	12:15 – 13:30	Lunch including Special Interest and Regional Group gatherings
	13:30 – 15:00	The Knowledge Exchange – Workshops B
	15:00 – 15:30	Refreshments and Exhibition
	15:30 – 16:00	Institute Presentation: Steve Fowler, IRM Chief Executive
	16:00 – 17:00	Keynote Presentation: Justin Urquhart Stewart – “Surviving a Perfect Storm”
	17:00	Close of Conference Day 1
	19:00 – 19:30	Drinks Reception
	19:30 – 22:30	Awards Dinner
	22:30 – 00:30	Networking, Bar, Music and Dancing
01:00	Close of Awards Dinner	

Wednesday 23 September	CONFERENCE DAY 2	
	07:30 – 08:45	Breakfast
	08:00 – 08:45	Registration
	09:00 – 09:05	Opening Remarks: Simone Wray, IRM Chairman
	09:05 – 10:00	Keynote Presentation: Dan Norris – “Adapting to Climate Change: Embedding Climate Risk in UK Organisations”
	10:00 – 10:30	Refreshments and Exhibition
	10:30 – 12:00	The Learning Zone Exchange – Workshops C
	12:00 – 13:15	Lunch including Special Interest and Regional Group gatherings
	13:15 – 14:45	The Learning Zone Exchange – Workshops D
	14:45 – 15:00	Refreshments and Exhibition
	15:00 – 15:45	Keynote presentation: Ray Mattholie – “Managing Supply Chain Risk - Finding the Weakest Link”
	15:45	Close: Simone Wray, IRM Chairman

The Knowledge Exchange

Tuesday 22 September

Every session will run twice; once in the morning (10:45 – 12:15) and repeated in the afternoon (13:30 – 15:00), with the exception of workshops A10 and B10. Please select one workshop for the morning session (A) and one workshop for the afternoon session (B) and record your choices when booking online or using the booking form. A full synopsis of each workshop is available at www.theirm.org/events/riskforum.htm

THEME AND SPONSOR	WORKSHOP	LEADER	CODE	
			AM	PM
Enterprise Risk Management 	20/20 foresight – do your risk registers scan the risk horizon? <ul style="list-style-type: none"> Ensuring emerging risks are spotted and made visible Integrating scenario thinking into mainstream risk thinking Keeping your risk registers real and relevant 	Grant Foster <i>Associate Director, Enterprise Risk Management</i> Aon Global Risk Consulting	A01	B01
Risk Quantification 	“Are you saying what you mean?” How good is your risk data? <ul style="list-style-type: none"> Risk data and what it says – we give some good/bad examples How to improve the quality of your risk data Tools to test and improve the quality of data content 	Jo Langley <i>Managing Consultant</i> BMT Sigma Ltd Tim Warren CIRM <i>Managing Consultant</i> BMT Sigma Ltd	A02	B02
Risk Management Systems 	Embedding a risk management culture – how a good risk management system can help <ul style="list-style-type: none"> Find out about the latest risk management tools and technology What benefits can you expect from using technology? Success stories and lessons learnt from real examples of system implementation 	Trevor Williams <i>Partner</i> Horwath Clark Whitehill LLP Verna Hughes <i>Partner</i> Horwath Clark Whitehill LLP	A03	B03
Risk Management and Decision Making 	“Decisions, Decisions” – the role of risk management in effective decision making <ul style="list-style-type: none"> Incorporating risk management within the decision making process Effective risk management in enhancing decision making The role of the risk manager 	Douglas Ure MIRM <i>Managing Consultant</i> Marsh	A04	B04
Supply Chain and Claims 	Major loss – business interruption and the supply chain. Do you know your risks?” <ul style="list-style-type: none"> Nuances of a BI policy Managing the BI claim Other risk management options and the true cost of risk within the supply chain 	Neil Greaves <i>FACS UK Practice Leader</i> Marsh Caroline Woolley <i>FACS Head of Accountancy</i> Marsh	A05	B05
Risk Identification 	Back to basics – raising the game in risk identification and assessment <ul style="list-style-type: none"> Identifying risks beyond the risk workshop Sources of risks and emerging risk issues How to handle unlikely risk events 	Damion Keasey <i>Manager, Enterprise Risk Management</i> KPMG Danny Wong <i>Manager, Enterprise Risk Management</i> KPMG	A06	B06

THEME AND SPONSOR	WORKSHOP	LEADER	CODE	
			AM	PM
Risk Management Communication 	How best to teach risk management? <ul style="list-style-type: none"> • Discuss how best to teach risk management to others • Find out about the new IRM two day course and have an opportunity to guide its learning objectives and development • Creatively brainstorm for improvement ideas 	Richard Archer MIRM <i>Senior Consultant</i> DNV Mark Boulton FIRM <i>Principal Consultant</i> DNV	A07	B07
Implementation and Value 	ERM – how to make it happen – from project risk to enterprise-wide, risk-reward adjusted corporate planning <ul style="list-style-type: none"> • A review of different approaches to implement ERM • How value can be delivered by ERM • Strategies to ensure ERM projects really deliver 	Tom Teixeira <i>VP, Enterprise Risk Solutions</i> Strategic Thought Group	A08	B08
Career Development 	Get that job! <ul style="list-style-type: none"> • How to apply successfully • Preparation • Successful interviewing 	Arnie Skelton <i>Managing Director</i> Effective Training & Development Ltd	A09	A09
International 	Going global – developing IRM as the leading international institute for risk professionals <ul style="list-style-type: none"> • What do international members want from their Institute? • Where are the growth areas? • How can education and membership services be delivered? 	Paul May FIRM <i>Chair of IRM's International Development Committee</i> Rahat Latif <i>Leader of IRM's Middle East Regional Group</i>	A10	
Risk Intelligence 	What's your Risk IQ? – the art and science of key risk indicators (KRIs) and risk reporting <ul style="list-style-type: none"> • What do we mean by risk intelligence and how and why it is critical to business decision making • Using KRIs to build risk intelligence • Risk intelligent boards and management – building the ideal risk report for your business 	Nicola Crawford MIRM <i>Director Risk & Governance</i> Business Resilience Europe Ltd		B11

Book early as places are limited and popular workshops fill up fast!

Wednesday 23 September (morning)

Please select one morning session (C) and record your choice when booking online or using the booking form. A full synopsis of each session is available at www.theirm.org/events/riskforum.htm. The morning session is 10:30 – 12:00.

SESSION	LEADER	FORMAT	CODE
Winning over the boss – communicating risk management effectively <ul style="list-style-type: none"> Engaging senior players in your strategy for risk Achieving buy-in and resources for your risk proposals Training new senior people in risk management 	Andrew Bye	Interactive workshop	C01
Upside risk: managing opportunities <ul style="list-style-type: none"> Opportunities arising amongst financial turmoil Identifying opportunities: the role of risk management systems Risk manager's role – a catalyst for seizing opportunities 	Ruth Ireland	Interactive workshop	C02
Training – maximising the benefits <ul style="list-style-type: none"> For you – confidence and empowerment For colleagues – skills transfer and 'demystifying' For stakeholders – extending support and recognition 	Hugh Alexander FIRM	Presentation with Q&A	C03
Facing the unthinkable – learning from the major-hazard industries <ul style="list-style-type: none"> Identifying hazards Building resilience Assuring stakeholders 	David Stephens FIRM	Presentation with Q&A	C04
Business resilience in a recession <ul style="list-style-type: none"> Practical continuity management in difficult times Building resilience into your business Lateral thinking and action for survival 	Jonathan Crook MIRM	Presentation with Q&A	C05
Exploring risk and objective management <ul style="list-style-type: none"> Achieving objectives by managing risk Focussing business objectives and learning from crises (floods 2007) Application in all business areas 	Lori Ridgway MIRM	Interactive workshop	C06
Decision making – get better informed <ul style="list-style-type: none"> Making valid risk judgements Qualitative techniques – use of 'gut feel' Quantitative techniques – generating and using meaningful metrics 	Jenna Wells	Interactive workshop	C07
Risk perception and organisational responses under pressure <ul style="list-style-type: none"> Can hindsight become foresight? Prevailing circumstances and perceived threat Is anyone to blame, or is it just the fog of war? 	Kevin O'Leary SIRM	Presentation with Q&A	C08
Corporate governance – stretched to breaking point? <ul style="list-style-type: none"> Corporate governance failed in the banking sector Risk management and internal audit were almost invisible We need to rebalance boards towards more assurance 	Richard Anderson MIRM	Presentation with Q&A	C09
Printing money – enjoying the pleasures, avoiding the pitfalls <ul style="list-style-type: none"> Causes of hyper-inflation Tricks and traps The end game 	Douglas Bowl FIRM	Presentation with Q&A	C10
Meet IRM's Education Faculty <ul style="list-style-type: none"> Learn about the Institute's education development programme Discuss trends and issues in risk management education Contribute ideas for future development of IRM's qualifications 	Professor Peter Young	Presentation with Q&A	C11

Book early as places are limited and popular workshops fill up fast

Wednesday 23 September (afternoon)

Please select one afternoon session (D) and record your choice when booking online or using the booking form. A full synopsis of each session is available at www.theirm.org/events/riskforum.htm. The afternoon session is 13:15 – 14:45.

SESSION	LEADER	FORMAT	CODE
Meetings that count: getting results! <ul style="list-style-type: none"> When meetings are actually necessary not just a distraction How to get the most from time in meetings How to reach agreement on the right solutions 	Marion Brown	Training	D01
What's up with my share price? <ul style="list-style-type: none"> Link between risk management, treasury and finance Impact on share price An integrated approach 	Matthew Rumble FIRM	Interactive workshop	D02
Practical loss control: a practitioner's guide <ul style="list-style-type: none"> Establishing risk management requirements and objectives with management and insurers Identifying tools and resources Developing and maintaining the programme 	Richard Ealey FIRM	Presentation with Q&A	D03
Business continuity management – the “bow tie” approach <ul style="list-style-type: none"> Application of the “Bow Tie” methodology for pre and post event strategy development Business continuity planning “Bow ties” as a means of effective communication to all levels of a organisation 	Brad Eccles	Interactive workshop	D04
Enterprise risk management – practical training in turbulent times <ul style="list-style-type: none"> Enterprise risk management training set-up Key considerations in designing training The importance of training in turbulent times 	Simona Fionda CIRM	Presentation with Q&A	D05
Quantifying risk – how hard can it be? <ul style="list-style-type: none"> Exploiting uncertainty in estimating Performing calculations – how hard can it be? Understanding the results 	Mark Swabey MIRM	Training	D06
Planes, trains and automobiles – managing the environmental challenge <ul style="list-style-type: none"> Sustainable transport environments Managing CO2 emissions and noise in the aviation industry Carbon footprinting in the wider industry 	Philip Nalpanis MIRM	Interactive workshop	D07
Risk management: architecture, engineering and construction new specialist qualification <ul style="list-style-type: none"> Why a new specialist qualification? Overview of the qualification Features of risk management in the AEC industries 	Kate Boothroyd FIRM	Presentation with Q&A	D08
Risk transfer regulation change – what it means for you <ul style="list-style-type: none"> Future of regulation for captive insurance/reinsurance subsidiaries Future for offshore domiciles Further convergence between banking and insurance/reinsurance regulation 	Marie-Louise Rossi FIRM	Presentation with Q&A	D09
The good, the bad and the toxic: the connectivity of risk <ul style="list-style-type: none"> Understanding the risk connections that permeate operational environments Independent controls versus interconnected defences: a flexible response Critical success and threat factors 	Claire Sewter MIRM	Interactive workshop	D10

Book early as places are limited and popular workshops fill up fast

Venue

The Risk Forum will be held at the University of Warwick in Coventry. This location has been chosen for its excellent accessibility from all parts of the UK and internationally.

- The University of Warwick is located at the centre of the midlands motorway network.
- 15 minute taxi journey from Coventry station which has regular connections to major towns and cities. Trains run every half hour to London with an approximate journey time of 70 minutes.
- 30 minutes by road from Birmingham International Airport or 2 hours from London Luton airport.

All accommodation is provided onsite in single rooms with ensuite facilities, clock radio, free internet access, tea and coffee making facilities, hairdryer and are fully equipped with towels and toiletries. Iron and ironing boards are available in the kitchen/ lounge areas.

Sponsorship

IRM is a not-for-profit organisation so sponsoring the Risk Forum represents a direct investment in the risk management profession: all income from the event is invested directly in the development of risk management education and training.

IRM would like to thank its sponsors:



IRM Risk Forum 2009 Booking Form

Book Online and pay by **14 August 2009** to **SAVE 10%** (Cheque, Credit Card, Invoice or BACS)

Delegates are encouraged to register online for the Risk Forum – visit: www.theirm.org/events/riskforum.htm

1. Personal Details

Title.....
 First Name.....
 Last Name.....
 Job Title.....
 Organisation.....
 Correspondence address.....

 Postcode.....
 Telephone Number.....
 Mobile Number.....
 Email Address.....
 Dietary requirements.....
 Special requirements (e.g. disabled access).....

2. Category of Member

Are you an IRM member?yes no
 If yes, what is your Grade?.....

3. How did you hear about the IRM Risk Forum?

Word of mouth.....
 Email alert from IRM.....
 Email alert from other organisation.....
 Email alert/newsletter (non-IRM).....
 InfoRM magazine.....
 Previous IRM Risk Forum delegate.....
 Received delegate brochure with a magazine.....
 Saw an ad in a magazine.....
 IRM e-supplement.....
 IRM website.....
 Other website.....
 Search engine.....
 Other – please specify.....

4. Attendance options and prices

Complete ONE attendance option from A, B, C or D. Please note accommodation is available at an extra cost, see section 5.

A – Full Delegate

Full Delegate (Monday 21 – Wednesday 23 September) entitles you to attendance at:

- Full conference including keynote presentations and workshops
- Awards Dinner
- Welcome evening buffet and reception on Monday
- Refreshments and buffet lunch on Tuesday and Wednesday
- Educational partners' exhibition
- Free car parking

ATTENDANCE COSTS

Members* £649 + VAT (£746.35 inc VAT).....
 Concessions** £425 + VAT (£488.75 inc VAT).....
 Non members*** £849 + VAT (£976.35 inc VAT).....

B – One Day Delegate

One Day Delegate: Tuesday 22 September.....
 Wednesday 23 September.....

entitles you to attendance at:

- Conference on the day booked including keynote presentations and workshops
- Refreshments and buffet lunch
- Educational partners' exhibition
- Free car parking

ATTENDANCE COSTS

Members* £379 + VAT (£435.85 inc VAT).....
 Concessions** £240 + VAT (£276.00 inc VAT).....
 Non members*** £479 + VAT (£550.85 inc VAT).....

C – One Day Delegate & Awards Dinner

One Day Delegate: Tuesday 22 September.....
 Wednesday 23 September.....

And Awards Dinner entitles you to attendance at:

- Conference on the day booked including keynote presentations and workshops
- Refreshments and buffet lunch
- Educational partners' exhibition
- Awards Dinner
- Free car parking

ATTENDANCE COSTS

Members* £434 + VAT (£499.10 inc VAT).....
 Concessions** £295 + VAT (£339.25 inc VAT).....
 Non members*** £534 + VAT (£614.10 inc VAT).....

D – Awards Dinner ONLY

Awards Dinner (Tuesday 22 September) entitles you to attendance at:

- Tuesday afternoon keynote presentation
- Awards Dinner
- Free car parking

Please note accommodation is available at an extra cost, see section 5.

ATTENDANCE COSTS

Registered as a Full Delegate..... Free
 Members* Concessions** and non members***
 £109 + VAT (£125.35 inc VAT).....

* IRM, Alarm, AIRMIC and partner organisations

** Full-time academic staff and students. Also delegates from low GDP countries (as listed on the IRM website <http://www.theirm.org/Qualifications/dipFees.html>)

*** Includes free IRM affiliate membership up to 30 June 2010

IRM Risk Forum 2009 Booking Form – Continued

Book Online and pay by **14 August 2009** to **SAVE 10%** (Cheque, Credit Card, Invoice or BACS)

Delegates are encouraged to register online for the Risk Forum – visit www.theirm.org/events/riskforum.htm

5. Accommodation

Onsite, ensuite student accommodation

COSTS

Monday 21 September £65 + VAT (£74.75 inc VAT)

Tuesday 22 September £65 + VAT (£74.75 inc VAT)

6. Workshop Choices

Please indicate your choices below, referring to pages 6 – 9

The Knowledge Exchange

Tuesday 22 September – Morning

	1 st Choice	2 nd Choice
Session A	A	A

The Knowledge Exchange

Tuesday 22 September – Afternoon

	1 st Choice	2 nd Choice
Session B	B	B

The Gallagher Bassett Learning Zone

Wednesday 23 September – Morning

	1 st Choice	2 nd Choice
Session C	C	C

The Gallagher Bassett Learning Zone

Wednesday 23 September – Afternoon

	1 st Choice	2 nd Choice
Session D	D	D

Every effort will be made to accommodate your choices; however substitutions and changes are sometimes unavoidable. Early booking is advisable to secure spaces at the workshops of your choice.

Booking conditions

It may be necessary for IRM to change the content and timing of the programme, the speakers, the date or the venue or to cancel the Risk Forum altogether. If the date or venue of the Forum is changed by IRM then we will automatically transfer your booking to the amended date and venue. In the unlikely event of the Risk Forum being cancelled by IRM, a full refund will be made. The liability of IRM in respect of any refund shall be limited to the amount of the fee actually paid to IRM by the delegate. IRM shall not be liable for any costs or refunds if the Risk Forum, or any part of it, is cancelled or cannot take place due to the circumstances beyond the reasonable control of IRM.

Cancellation and refunds

If you cancel your booking before 1 August 2009, you will receive a refund less deduction of an administration charge of £150 + VAT. Alternatively, you may transfer your booking to a substitute delegate without charge. We regret that no refunds can be made after 1 August 2009 but we are happy to continue to accept substitute delegates.

Data Protection

IRM holds your personal details on its database and will from time to time contact you with information on IRM events and services by mail, email, phone and/or fax. If you do not want to receive this information from the IRM please tick here:

If you do not want your name and organisation details to be distributed to other attendees at the same event you are booking on then please tick here:

On rare occasions IRM may wish to pass your details to third parties so they can provide you with information on products and services which are likely to be of interest. If you do not wish your details to be passed to third parties then please tick here:

7. Payment details and methods

Total amount (inc VAT): £

Payment must be made at the time of booking unless an invoice is required.

Full payment must be received by **Friday 18 September 2009**.

Contact for payment queries if different from above

Name.....

Surname.....

Organisation.....

Correspondence address.....

.....

..... Postcode.....

Tel.....

Email.....

1 By cheque

I enclose a cheque payable to Institute of Risk Management..

2 By credit card (Visa/Mastercard only)

Visa..... Mastercard.....

Card number

|_|_|_|_| |_|_|_|_|_| |_|_|_|_|_| |_|_|_|_|_|

Card holder name.....

Debit my account the sum of £.....

Expiry date / 3 digit security code |_|_|_|

Signature.....

3 By Invoice

Please only tick this box if your employer can provide payment before **Friday 18 September 2009**.

Tick here to request an invoice.....

Purchase order number.....

4 By BACS

BACS details are available on request

Tick here if you require a receipt.....

Completed forms should be returned by post or fax to:

Catherine Tasker
Institute of Risk Management
6 Lloyd's Avenue
London EC3N 3AX

VAT registration no. 524 4782 40

Email: catherine.tasker@theirm.org

Tel: +44 (0)20 7709 9808

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