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### 1 of 2 - Guide News

The collation of the data from our *NEWSLETTERS* since inception is now almost completed. It is quite amazing, the amount . . . .

*Appendix 1 attached*

### 2 of 2 - Election of officers at the AGM

I am delighted to advise that Pauline Bird MIRM has volunteered for her name to be put forward for the . . . .

*Appendix 2 attached*

### *And now the something different section:*

Two items in the current News stand out as classic examples of People Risk: Firstly *Donington Park* have just lost . . . .

See you soon with *NEWSLETTER No 37*.

Bruce Widdowson

Secretary

e-mail [bruce.widdowson@btinternet.com](mailto:bruce.widdowson@btinternet.com) Tel. 0115 986 3254

### *Appendices*

#### 1 of 2 - Guide News

The collation of the data from our *NEWSLETTERS* since inception is now almost completed. It is quite amazing, the amount of material that has been accumulated over the past three years. Also, a fast track system for liaison over the alignment with the International Diploma education course is being set up, more news will follow later.

I have had to make a slight change to the format from our overall written policy on research. Firstly by adding a word (shown in blue) to each of the three existing sections:-

**People, organisational culture and motivation.**

**Communication and reporting**

**Improvements, training (staff), educating (managers) and incentives.**

In the third section, I stopped short of using the word "Solutions" as I felt that "Improvements" was more realistic.

Based on our research to date, the first section is much larger than the other two and very unwieldy, so will need further dividing with a new section for **Behaviour, stress and decision making**. This will fit in between **Communication** and **Improvements**, so now giving a section for each of the words in our *title*, plus how to go about improving matters as a conclusion:-

.....  
**People, organisational culture and motivation.**

**Communication and reporting.**

**Behaviour, stress and decision making.**

**Improvements etc. and incentives** depending on your views below:-

.....  
Can anyone think of a single word that I could replace “**training (staff), educating (managers)**” with? From a quick look at the *Oxford Concise Thesaurus*, only “coaching”, “teaching”, “indoctrinating” and “instructing” are common, although “informing” appears under education, but this could be confused with “information” as compared to raw data – or would it in fact it be good to use this? Also there is “developing” under educating and “heuristic” as an adjective is comparable to educational.

Please let me have your views – sorry, no prizes.

## **2 of 2 – Election of officers at the AGM**

I am delighted to advise that Pauline Bird MIRM has volunteered for her name to be put forward for the vacant chair. Pauline has an impressive list of service to the SIG, being a contributor to the *NEWSLETTERS* as well as being the leading light in organising our Workshop at the 2008 Risk Forum, “Snap, Crackle and Pop”. Further, Pauline has just been co-opted into the Guide Team to help with the sub-section for linking with auditors and internal auditors and although not connected directly to the SIG, you will have seen her article “IF: Managing Risk in Stressful Situations” in the latest edition of InfoRM.

### ***And now the something different section:***

Two items in the current news stand out as classic examples of People Risk. Firstly, *Donington Park* have just lost the motor cycle Grand Prix (after 22 years, I believe) to *Silverstone* having worked so hard to win the car Grand Prix from them. To my mind, this looks like the classic scenario of putting all your efforts into new business and taking the existing loyal and long established customers for granted. High management, sales management and everybody else beware!

The second item is those “sweat shops” in Manchester making cheap woollen garments for *Primark* with illegal immigrant labour. Why oh why, in this technical age, are these garments still not made by robotic machines, with a handful of skilled workers in white coats to mind them. Since World War II, the Western World has

developed the technology to do so many things, but over the past 60 years we still appear to keep falling into the cheap labour trap.

**Editorial comment:** I can understand there being a need for cheap labour in the hotel trade and similar, but manufacturing should attract a fair share of the best technical brains available. I do wonder if part of the problem has been social attitudes to engineers and others who have the capability to develop this level of technology. Perhaps it all falls back to the old cultural thing of people wanting their children to go in for legal, accountancy and banking careers at the expense of engineers and similar - I know I'm not saying anything new, but this particular situation does just seem to go on and on raising it's ugly head

As Risk Managers, we can set an example by showing proper respect to all people with the skills that society needs.