

# ERM Information Systems Discussion

CELINE MAIMARAN

Group Risk Coordinator, Veolia Water

November 2010, IRM ERM SIG, London

# Introduction

---

- Rules of discussion:
  - Two groups: Internal risk managers / / RMIS suppliers, consultants, brokers...
  - Group discussion (10min): each group discuss their questions separately
  - Restitution/discussion;
    - First part (15min): the internal risk managers
    - Discuss the “question for all” (5min)
    - Second part (15min): the consultants and suppliers

# Questions for Internal Risk Manager

---

- How many people in the room are currently using a RMIS? Which product?
- For those without a system, what were the reasons for this (cost? not considered? unable to demonstrate a business case?)
- What type of product had been selected (Risk & Insurance Software or (GRC) and why?
- Is the system successful?
- Have any unexpected business benefits been identified?
- How had the value added by the system been demonstrated to the rest of the business?
- What are the key lessons for those yet to invest in a system?

# Questions for all

---

- What is an appropriate price?
  - Users point of view (organisation expectations; licences per users or unlimited)
  - Suppliers point of view

# Questions for consultants and software suppliers

---

- What type of company (industry sector) do you work with the most (for software work)?
- Do you most of the time build the risk management process for your clients at the same time as implementing the software solution, or do they already have their own process?
- What will be the future developments; where do you see your solutions in 5 or 10 years time?
- What do you think is required for a successful selection?
- What are the key factors the client should consider to ensure a successful implementation? How the client can mitigate the risks around implementation (why do projects fail)?



Worldwide education training and professional development