



## Developing and Implementing Key Risk Indicators to Improve Risk Management and Organisational Performance

### Who should attend?

Intermediate level practitioners with a minimum of 3 to 5 yrs experience in risk management.

Executive and Senior Managers, Managers, Auditors, Lawyers, Analysts and consultants that are responsible for:

- Enterprise Risk Management
- Operations
- Operational Risk Management
- Operational Risk & Compliance
- Operational Risk Analysis
- Group Risk
- Risk Management
- Risk Resiliency & Management
- Risk & Compliance
- Risk Compliance & Risk Services
- Risk Methodologies & Analytics
- Risk and Contingency
- Basel II Projects
- Business Risk
- Business Contingency
- Quantitative Analysis & Strategic Risk
- Compliance & Audit
- Corporate Governance
- Corporate Risk
- Corporate Office
- Finance Function
- Financial Markets Operations
- Business Continuity
- Commercial Banking
- Corporate/Retail Banking
- Investment Banking
- Economic Capital
- Retail & Monetary Regulatory
- Legal
- IT Risk
- Technology & ORM
- Internal Audit

### What is covered?

- Differences between KRIs and KPIs
- Preparing for KRI development
- Indicator Development
- Risk Management
- Indicator Quality Assessment
- Indicator operationalisation and integration
- KRIs and risk assurance
- Overview – facilitators guide to KRI workshops

### Benefits of attending?

At the completion of this workshop you will be able to:

- Understand the business operations and integrating KRIs in to your risk management program
- Identify *and* Develop *Key Risk Indicators* (KRIs) and risk mapping strategies to benchmark progress of I Risk Management
- Uncover high risk hotspots of risks and be able to anticipate a potential problem before it occurs

- Master risk concepts, its drivers and methodologies that enables KRIs framework to be built
  - Recognise risk management strategies that align with business performance and governance structure
  - Embrace innovative solutions for your most pressing KRIs and risk management issues to drive business continuity efficiency
  - Be “au fait” with operational risk trends and ways forward for innovative companies
  - Determine the measures in selecting KRIs and other insights into future loss events
  - Fully Comprehend *the* methods and strategies to use KRIs efficiently
  - Identify the predictive capability of a Risk Indicators and the accuracy in the potential operational hotspots
  - Absorb the importance and value of KRIs and put them in the right perspective
  - Collect the right information and work with effective
  - Improve the risk reward relationship as a result of monitoring KRIs
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**Facilitator:**

**Nicola Crawford** is a Fellow of the Institute of Risk Management and she regularly provides training in the implementation and application of enterprise risk management practices. Nicola has extensive experience of working with client organisations to develop, transform and enhance risk management and financial reporting processes, controls and technology from an ERM perspective. Nicola offers a broad outlook as well as deep technical knowledge of the practical challenges of implementation gained in the banking, insurance, government, utilities and energy sectors over the past 16 years.